The **Make a Change to My Benefits** option enables employees to change their benefits outside of the open enrollment period due to a life event. A life event refers to a change in life circumstances such as getting married or having a baby. A birth, for example, may require medical plan coverage to change from single to family. It is important for employees to report the type of life event and the event date, so that the appropriate benefit changes are completed. Please note, newly hired employees will not have this option available.



- 1. Select Menu.
- 2. Hover over Myself.
- 3. Under Benefits, select **Manage My Benefits**.

4. Select **Update My Benefits**. The Report Life Events screen will appear.

5	BILLI			
Adoption	Congratulations ar family.	d best wishes to you and the newest member of your		
Birth	Birth is a qualified change in status, so you may make certain changes to your benefits. The coverage changes must be consistent with your change			
Death of Dependent	in status. Example: coverage from sing	When you have a baby, you may change your medical gle to family coverage.		
Employment Status Change				
Gain Custody of Dependent	Event Date *	6		
Legal Separation	06/07/2020			
Dependent Gains Coverage (Remove	Notes			
Coverage) Dependent Loses Coverage (Add				
Coverage) Gain of Other				
Coverage) Loss of Other				
< Back		Continue 7		
Value		100110		
Croster Contract	👗 We	elcome Sonny ~ 📮 S284.18 Per Pay Period		
Manage vour profile				
Make sure we have it right! This info is used for your paycheck, ta: button on the top left of your screen a	xes and ID cards. If yo Ind select the "Employ	u have any adjustments, please click the "Menu"		
		vee Summary" under the "Personal" heading.		
		ee Summary" under the "Personal" heading.		
Basic Information		ree Summary" under the "Personal" heading.		
Basic Information		ee Summary" under the "Personal" heading. Contact Information Address 1 123 Main Street		
Basic Information First Name Sonny Middle Name		ree Summary" under the "Personal" heading. Contact Information Address 1 123 Main Street Address 2		
Basic Information First Name Sonny Middle Name Last Name TESTbcbsSC		ee Summary" under the "Personal" heading. Contact Information Address 1 123 Main Street Address 2 City Evermore		
Basic Information First Name Sonny Middle Name Last Name TESTbcbsSC SSN		ree Summary" under the "Personal" heading. Contact Information Address 1 123 Main Street Address 2 City Evermore State Missouri		
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Basic Information First Name Sonny Middle Name Last Name TESTbcbsSC SSN Personal Information Gender Male		eee Summary" under the "Personal" heading. Contact Information Address 1 123 Main Street Address 2 City Evermore State Missouri 28787 Zip Home Phone Office Phone		
Basic Information First Name Sonny Middle Name Last Name TESTbcbsSC SSN Personal Information Gender Male arisedo		ree Summary" under the "Personal" heading.		

- 5. From the dropdown, select the appropriate life event. Fields to provide additional information will appear. In this example, we will select Birth.
- 6. Populate the fields. Enter notes if needed.
- 7. Click **Continue.** You will be taken to the Manage Your Profile page.

- 8. Fill in any necessary information. Required fields are marked by asterisks.
- 9. Scroll to the bottom of the screen and click **Save**, then **Review My Family**.



Please note, every life event will prompt slightly different screens. In this example, we are going through the life event process for a birth. Follow the prompts on the screen for the life event you are entering.

12 Save

Cancel

Manage your	family me	embers		
View, add, edit or re be added to your be benefits.	move dependen nefits automatic	its here. If you ad ally. You still nee	dd a new family mei d to add the family	mber, the family member won't member to any applicable
Current Family Mer	nbers		r	
Spouse test Spouse Born 04/02/1970 E		* chil Ch Born 03/	ld test hild /28/2018	10 + Add Family Member
view Detai	IS	view L	Details	
				Li
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Add a new fa	mily mem	nber	mily member, the fa e new family memb Addition	amily member won't be added to her to any applicable benefits. Hal Info

Child

In this case, we need to add the newborn baby to the family.

10. Click Add Family Member.

- 11. Enter the information requested. Required fields are indicated by an asterisk.
- 12. Click **Save**, and you will return to the Manage your family members page.
- 13. Click **Next: Shop for Benefits**. The Your Benefits page will appear.



Successfully saved your family member.		
Your Benefits		
Review Profile Review Benefits To make a change, click on the benefit name. page.	To complete your enrolln	Confirm Elections nent, click Check Out at the bottom of the
Current Benefits Plan Year Effect 01/01/2020 to 12/31/2020	ive from	
Medical		
C CHDP \$2800	\$120.00 Per Pay Period	14 Change Plan
Dental		
🕲 🔰 MetLife Dental	\$2.66 Per Pay Period	Change Plan
Shop for Medical		
Figuring out which medical plan is right for you be complicated, but don't worry, we're going t out. Watch these videos to learn about the dif medical plans and how they work.	u and your family can o help you figure it ferent types of	Additional Content (5): Understanding Health Insurance Understanding Coinsurance What is In-and-Out-of-Network? Understanding Copays PPOs and HDHPs
	View More	
≮ To Benefits		
Family Covered		edit Family Covered
Yourself, spouse		
Select a Plan		
Current Plan		🚭 🖲 Kansas City

QHDP \$2800

\$120.00

Per Pay Period

PPO \$1500

\$281.50

Per Pay Period

14. Each of the benefit plans available appear on the Your Benefits page. To review each benefit, click Change Plan.

15. From each benefit screen, click **Edit Family Covered** to review the family members covered by the plan.



16. Click to select/deselect family members for each benefit.

17. From each benefit, click **View Plan** to view different plans available.

 Once you have elected the benefit you would like to enroll in, click Update Cart. If you would like to decline any benefit, click Decline.

Follow these steps to update additional benefits. For each benefit, click View Plan, then Update Cart.

Supplemental Child Lif	e		
• O Covera	age Declined	Cha	nge Plan
Basic Short Term Disab	pility		
🗘 📔 MetLife	Basic Short Term Disability	Vie	w Plan
Basic Long Term Disab	ility		
🔉 📔 MetLife	Basic LTD	Vie	w Plan
		Employer Contribution	\$841.82
		Your Cost Per Pay Period	\$296.00
		19 Review an	d Checkout
		You must select or decline all coverage	s before moving on
		Employer Contribution	\$841.82
		Your Cost Per Pay Period	\$296.00
< Back		20	Checkout
Life Event Char	nges Complete!		
You have completed the l	ife event changes to your b	enefits.	
Need a copy of your bene	fits confirmation statemen	t? Send by Email	
۵			
Review Profile	Shop Benefits	Checkout	
The coverage details list	ted below are the current a	active elections on file for you and your dep	endents.
 If you believe there If you need to make 	is an error in your stateme changes due to a qualifyin	nt, please contact your Benefits Administra ng life event, please click on the Life Event lir	tor. nk.
Click on the icons below	to print your confirmatio	on statement or generate a pdf file.	
Your To-Do List	t		0 of 1 Complete

Provide Evidence of Insurability for Supplemental Employee Life

Below are your new elections. Benefit elections may be changed during your company's Open Enrollment or if

Current Benefits Plan Year Effective from

01/01/2020 to 12/31/2020

you've had a Qualifying Life Event.

21

 Once each benefit has been elected, click **Review and Checkout**. Any changes from the benefits you elected during Open Enrollment will appear in the summary.

20. Click Checkout.

21. The Life Event Changes Complete screen will appear and a summary of your benefit elections will be available. Your **To-Do List** will include any additional items that need your attention. If documentation is needed to verify a life event, it will be requested here.

Home	
Profile >	
Benefits 🗸 🗸	
Current Benefits	
Documents >	

🛓 Download 🛛 Email 🔒 Print

If you are awaiting documentation to verify your life event, you are able to upload it at a later date. Access Benefits using steps 1-3 in this guide, then click **Documents** from the sidebar.